



Draft Engagement Plan

Project Title: Draft Guidelines for Kerbside Waste Management Services

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Approval sign off

	Name	Signature	Date
Approver (Manager / Associate Director)	_____	_____	.../.../2024
Engagement Officer	_____	_____	.../.../2024

Version: 1.0
 Prepared by: Amandine Johnson
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 Status: Draft

BACKGROUND

In alignment with the Strategic Plan 2024-2028 and the draft Integrated Climate Strategy, the City of Adelaide's guidelines for kerbside waste management services have been reviewed to progress the City of Adelaide's target to increase diversion from landfill for residential kerbside waste from 50% (2020) to 80% by 2030.

This engagement is seeking feedback on the following documents to determine if the new services proposed in the new guidelines meet community expectations:

- Draft Operating Guidelines for Kerbside Waste Management Services (Operating Guidelines) which outline service provision.
- Draft Community Guidelines for Kerbside Waste Management Services (Community Guidelines) which provide design advice and an easy-to-read guide for service recipients.

The guidelines reflect CoA's current waste service levels and provide an opportunity for implementation of adjusted waste service models, at Council's discretion and subject to budget considerations, toward Council's kerbside waste diversion targets.

The CoA currently offers a service level comprised of Residential Kerbside Collection Service (weekly general waste, fortnightly co-mingled recycling, fortnightly FOGO). Businesses Kerbside Collection Service (weekly general waste, fortnightly co-mingled recycling, no FOGO). Community and Sporting Groups Kerbside Collection Service (weekly general waste collection has historically been provided with no specific guideline or policy). Multi-unit Dwellings (MUDS) Residential Kerbside Collection Service (weekly general waste, weekly FOGO, weekly co-mingled recycling).

To achieve Council's targets, a staged implementation of service level changes over four years is proposed.

Weekly FOGO collection to all residents on an opt-out basis. Weekly business FOGO service. Doubling existing level of the CoA serviced MUD's from 83 at present to 166 via engagement with existing building managers and early engagement with new developments (not factoring growth in MUD's overtime).

Subject to Council's approval and following community consultation for the 2024/2025 City of Adelaide budget, the following budget proposal has been made to support implementation:

- \$100,000 for a feasibility study for kerbside and bulk bin waste collection to inform negotiations when the current contracts conclude on 30 June 2027.
- \$270,000 for a 12-month pilot of 1000 households to undertake weekly food and green organics collection; and fortnightly waste collection.
- \$300,000 to formalise service level provision to sporting and community groups in the Adelaide Park Lands to enable implementation of the 3-bin service.

The City of Adelaide seeks feedback from the community whether such additional service provision meets current needs and expectations.

STRATEGIC LINK

Strategic Plan 2024 – 2028:

Our Environment - Resilient, protected and sustainable

- Target: Increase diversion from landfill for residential kerbside waste from 50% (2020) to 80% by 2030
- Lead as a Low Carbon Emissions City: Generate, lead and support new circular economy activities to support sustainability and economic outcomes.

- Be a sustainable climate resilient city and embed climate resilience in all that we do: Provide progressive waste management and resource recovery services. Work with the community to divert more waste from landfill.

Draft Integrated Climate Strategy:

- Divert 85% of residential kerbside collected waste from landfill
- Food waste in landfill is below 5% by weight
- Reduce waste generation by 15% per capita
- Less than 10% contamination of residential kerbside recycling bin

LEGISLATIVE REQUIREMENTS

- There is no legislative requirement to engage on the draft kerbside and waste management services guidelines. However, the City of Adelaide has fostered an involved and engaged community and businesses who are striving for a low carbon future for the city.

OBJECTIVES

- To inform the community about the Council's updated guidelines for kerbside waste management services.
- To hear from the community about their priorities regarding service changes.
- To seek feedback to refine the draft guidelines, to final version.

PURPOSE OF YOUR ENGAGEMENT

- Inform the community about the proposed new service models.
- Seek feedback to determine if the new services proposed meet community expectation.:

QUESTIONS:

- Does the community support the proposed changes to the frequency of collection as identified in the guideline.
- Does the community support expanding the kerbside waste service to businesses and community groups as identified in the guideline?

KEY MESSAGES

- Council has set targets to increase diversion of more resources from landfill and reduce contamination found in kerbside service bins.
- Changes to the City of Adelaide's kerbside waste management services help to achieve the targets outlined in the draft Integrated Climate Strategy and the Strategic Plan 2024-2028.

TIMEFRAMES

12 March 2024	Council Meeting
1 – 21 April 2024	Engagement for Community Consultation

Pending decision by Council on the draft guidelines for public consultation, targeted stakeholder and community consultation will commence from 1 April 2024 to 21 April 2024.

21 April – 15 May 2024

Review feedback and update accordingly

2 July 2024

Council Meeting for endorsement of Guidelines

The updated guidelines will be presented to the City Planning, Development and Business Affairs Committee for decision on 2 July 2024, for Council decision on 9 July 2024.

9 July 2024

Council Meeting for endorsement of Guidelines

LEVEL OF ENGAGEMENT

Level of Engagement	Inform	Consult
Goal	One way communication to provide balanced and objective information to assist understanding about something that is going to happen or has already happened.	Two way communications designed to obtain feedback on ideas, alternatives and proposals to inform our decision making .
Approach	We will share information about a decision or direction.	We will explore options , gain feedback and an understanding of your concerns and preferences.
Role of Stakeholder/Community	Listen	Contribute

EVALUATION PLAN

The consultation will be evaluated with the following performance indicators:

- Support of participants in the process for the updated guidelines.
- Support of participants in the process for the changes to service levels??
- Feedback about the process.
- Project timeframes adhered to.

TARGETED STAKEHOLDERS FOR ENGAGEMENT

Residents

Community Groups

Community Advocates

AEDA

Green Industries SA

ODASA

Business SA

Adelaide Sustainable Building Network
Adelaide West End Association
South West Community Group
West End Village Association
South East Community Residents Association
North Adelaide Precinct Association
North Adelaide Society
East End Committee
East End Coordination Group
South East Community Residents Association
Rotary Club
City South Association
Christie Walk
Uniting Communities
Urban Development Institute of Australia – SA
Hutt Street Traders Association
Adelaide Sustainability Centre

